

FIREFLY FIRE PUMPS PVT.LTD.

ISO 9001:2015 QUALITY SYSTEM MANUAL

ANNEXTURE IV - QUALITY POLICY & OBJECTIVES

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Quality Policy

We at FIREFLY FIRE PUMPS PVT. LTD. striving to supply best quality products in time with minimum non-conformances at every stage of product cycle.

To achieve continual customer satisfaction by complying all applicable requirements & continual improvement in quality management system.

Quality Objectives

- Improvement in Customer Satisfaction
- On time delivery
- Minimum non-conformances at every stage
- Minimum Customer Complaints

PREPARED BY:

APPROVED BY :